

External Standard Operating Procedure

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1.0 PURPOSE

This Standard Operating Procedure (SOP) provides procedures and requirements for Fort Benning Transportation customers requesting services and support and to explain customer responsibilities relative to equipment usage and scheduling.

2.0 APPLICABILITY

This External Standing Operating Procedure (SOP) is applicable to all Fort Benning commands, activities, and southeast area activities dependent on Fort Benning Logistical Readiness Center (LRC) for transportation support and services, and those units under Inter/Intra Service Support Agreements, Memorandums of Understanding or as directed by the Contracting Officer, Contracting Officer Representative (COR).

3.0 ROLES & RESPONSIBILITIES

- The Transportation Division's primary mission is to provide installation transportation support services to the Fort Benning tactical units, authorized users, other DoD activities (herein units) in accordance with AR 5-9 Area Support Responsibilities and applicable DoD policy and directives.

4.0 REFERENCE DOCUMENT(S)

- *ASC CG 58-1 POLICY*
- *AR 58-1: MANAGEMENT, ACQUISITION, AND USE OF ADMINISTRATIVE MOTOR VEHICLES*
- *AR 385-10*
- *TM 38-750: THE ARMY MAINTENANCE MANAGEMENT SYSTEM (TAMMS)*
- *AR 385-55: PREVENTION OF MOTOR VEHICLE ACCIDENTS*
- *AR 600-55: THE ARMY DRIVER AND OPERATOR STANDARDIZATION PROGRAM (SELECTION, TRAINING, TESTING AND LICENSING)*
- *OF FORM 346: U.S. GOVERNMENT MOTOR VEHICLE OPERATOR IDENTIFICATION CARD*
- *SF FORM 91: MOTOR VEHICLE ACCIDENT REPORT*
- *DA FORM 2404: EQUIPMENT INSPECTION AND MAINTENANCE WORKSHEET*
- *DA FORM 348: EQUIPMENT OPERATOR'S QUALIFICATION RECORD*
- *DD FORM 518: ACCIDENT IDENTIFICATION CARD*
- *DD FORM 1970: MOTOR EQUIPMENT UTILIZATION RECORD*
- *DOD 4500.9-R, 1 DEFENSE TRANSPORTATION REGULATION PART I, PASSENGER MOVEMENT AR 55-46 TRAVEL OVERSEAS*
- *DOD 1000.21-R PASSPORT AND PASSPORT AGENT SERVICES REGULATION*
- *AR 700-15, PACKAGING OF MATERIEL*
- *ARMY PAMPHLET 700-32, PACKAGING OF ARMY MATERIEL*
- *DOD REGULATION 4500.9-R, DEFENSE TRANSPORTATION REGULATION (DTR) MIL-STD 129, STANDARD MARKINGS FOR MILITARY SHIPMENTS*
- *AR 58-1, MANAGEMENT, ACQUISITION AND USE OF NON-TACTICAL VEHICLES*
- *DOD 4500.36R MANAGEMENT, ACQUISITION AND USE OF NON-TACTICAL VEHICLES USAIC REGULATION 56*
- *AR 56-4, DISTRIBUTION OF MATERIEL AND DISTRIBUTION PLATFORM MANAGEMENT, 2 MAR 07. AR 385-10, ARMY SAFETY PROGRAM (RAR 0040, 4 OCT 11).*
- *AR 735-5, PROPERTY ACCOUNTABILITY POLICES, 10 MAY 13.*
- *DOD REGULATION 4500.9-R, DEFENSE TRANSPORTATION REGULATION, PART VI, MANAGEMENT AND CONTROL OF INTERMODAL CONTAINERS AND SYSTEMS 463L EQUIPMENT,*
- *SEP 09. MIL-STD-3037, GUIDE TO CONTAINER INSPECTION FOR COMMERCIAL AND MILITARY INTERMODAL CONTAINER, JAN 2017*
- *FM 5-19, COMPOSITE RISK MANAGEMENT, 21 AUG 06. ATP 4-12, ARMY CONTAINER OPERATIONS.*

5.0 DEFINITIONS/ABBREVIATIONS

- **AR:** Army Regulation

- **DA:** Department of the Army
- **GSA:** General Service Administration
- **TMP:** Transportation Motor Pool
- **ITO:** Installation Transportation Officer
- **TAMMS:** The Army Maintenance Management System
- **TC:** Transportation Coordinator
- **VCO:** Vehicle Control Officer
- **POC is the Motor Pool Supervisor at 706-545-3018 Term**

6.0 POLICY SUMMARY

6.1 TRANSPORTATION MOTOR POOL (TMP)

6.1.1 LOCATIONS:

- Main Post Motor Pool
Bldg. 218, 6651 Merchant Street Dispatcher 0500-1830 M-F
Phone 706-545-3018/5442, Fax 706-545-3922 (24/7 Dispatcher 706-545-4516)
- Sand Hill Motor Pool
Bldg. 3554, 5578 16th Infantry Regiment Street Hours: 0530-1930 M-F
Phone 706-544-9342/0869 Fax 706-544-9962

6.2 MOTOR POOL RESPONSIBILITIES:

- 6.2.1** Transportation Motor Pool, IAW AR 58-1, Para 1-4e (1), will exercise control and supervision over all Non-Tactical Vehicles (NTV) on ASC/LRC BOAC and assigned to the units, and activities on Fort Benning. The Installation Commander will define the management roles and uniform procedures for the administration, maintenance, and operation of assigned GSA vehicles.
- 6.2.2** Transportation Motor Pool, IAW ASC CG 58-1, will ensure that Any NTVs assigned to a LRC-managed Class C (U Drive It) fleet will not be provided to personnel for individual TDY travel. The LRC will provide a statement of non-availability to the requesting individual. Vehicle requests for group TDY travel must be IAW guidelines set within AR 58-1 paragraph 2-3. j and approved by the Army Field Support Battalion (AFSBn) Commander or LRC Director.
- 6.2.3** Transportation Motor Pool, IAW ASC CG 58-1, will ensure vehicles assigned to a LRC- managed Class C (U Drive It) fleet will be funded by the LRC and provided to installation tenant organizations in support of their administrative requirements. By exception, LRCs will fund non-LRC vehicles on Class B (recurring) dispatch when specifically directed by Army regulation,
- 6.2.4** ACOM/ACOM MOA, or other ASC guidance. LRC are reminded that NTVs will not be provided to organizations that are not tenants of their installation and this includes support to non-mobilizing USAR and ARNG units/organizations.
- 6.2.5** Tenant organizations, commanders and activity directors must comply with the rules and regulations outlined in AR 58-1, ASC CG 58-1, and this SOP.
- 6.2.6** Unit Commanders and Activity Directors are responsible for the safe operation, maintenance, and utilization of their assigned vehicles. Commanders and Directors should:
- Appoint primary and alternate Vehicle Control Officers (VCO)/ Transportation Coordinators (TC) for a minimum of one year. VCO/TC's are responsible for ensuring assigned vehicles are re-dispatched monthly, maintained and serviced as specified or scheduled by the TMP, and will submit/approve additional vehicle requests to the TMP. IAW ASC CG 58-1, customer organizations will semi-annually provide the LRC TMP a memorandum signed by the organization's Commander or Director identifying who is authorized to approve a dispatch request, a listing of all licensed operators, the NTVs and/or equipment each operator is authorized to dispatch, and a copy of each operator's DA Form 348. The LRC TMP will maintain the memorandum and copy of each operator's DA Form 348 at the Dispatcher's location.
 - Ensure vehicles on recurring dispatch are re-dispatched monthly as defined IAW AR 58-1, Para 2-2c (2). Vehicles on recurring dispatch must be re-dispatched within the first 10 days of the month. Commanders or Managers must provide a memorandum with the reason for non-compliance of this requirement for all dispatches after the 10th day of the month.
 - Permit only the unit/organization VCO/TC's to initiate requests for vehicle support per AR 58- 1, Para 1-4k.

- Ensure that all vehicles dispatched are used only for official purposes, as defined in AR 58-1, Para 2-3, ASC CG 58-1, and that vehicle keys and credit cards are controlled at all times IAW local Physical Security Plan and AR 58-1, Para 3-13f.
- Ensure that preventive maintenance procedures are followed.
- Ensure vehicles are parked in approved parking areas and are secured when not being used.
- Ensure that accident reporting procedures are adhered to in accordance with TMP policy.
- Take appropriate disciplinary action when drivers abuse/misuse vehicles IAW AR 58-1, Para 2-5.

6.3 VEHICLE OPERATORS:

- The vehicle operator is responsible for the care, protection, maintenance, and the safe operation of the vehicle. Each operator will:
- Attend operator orientation and training programs.
- Adhere to the rules and regulations concerning the control, security, maintenance, and recovery of GSA vehicles.
- Exercise responsibility for the vehicle, to include the passenger and cargo, until the commitment is officially terminated. All government provided vehicles must have an approved off-post dispatch to travel outside a 100-mile radius of Ft Benning.
- Ensure that the vehicle is secured whenever left unattended. Windows will be rolled up, keys removed from ignition, and doors locked.
- Park vehicles in authorized areas only. The following areas are restricted:
 - Snack bars
 - Clubs
 - Commissary
 - Main Post Exchange parking lot(s).
 - Residential Areas (except for vehicles on work assignments). IAW with ASC Policy # 27-13 and ASC Policy # 58-0

6.4 Demonstrate good driving practices as identified below:

- Obey all posted traffic signs and speed limits.
- Maintain proper following distance.
- Obey rules of the road, to include local traffic laws.
- Drive defensively.
- DO NOT operate a cellular phone while driving.
- DO NOT smoke in the vehicle.
- DO NOT wear earphones while driving, IAW AR 385-55, Para 2-6.
- Wear a seat belt at all times and ensuring passengers do the same, IAW AR 385-55, paragraph 2-16a.
- Observe environmental factors and road conditions as posted.
- Perform operator maintenance checks and services when dispatching a vehicle. When the vehicle requires maintenance or must be turned in for damage, log all deficiencies on DA Form 2404 provided in your dispatch packet. Make sure any damage found is properly annotated. Damage that is not reported will be the responsibility of the last operator of the vehicle.
- When re-dispatching the vehicle, annotate the ending odometer reading on the Vehicle Dispatch Record.
- The VCO/TC is designated as the individual responsible for the care, security, maintenance, and safe operation of assigned GSA vehicles. The unit/activity VCO/TC will coordinate all requests for vehicle support from the TMP. Additional instructions for VCO/TC's are located in a later section.

6.5 REQUESTING POI SUPPORT:

Priorities: The following units receive priority over Non-POI tasking's

- 198th IN BDE/194 AR BDE. (OSUT)
- 194th AR BDE. (BCT)

- 197th BDE
- 199th IN BDE/316 CAV BDE
- Basic Officer Leaders (Direct Commissioned)
- Infantry/Armor Basic Officer Leader Course- Branch (IBOL- B/ABOL-B) Direct Commission Course (DCC)
- Officer Candidate School
- Ranger (RTB)
- ARC
- Warrior Leader Course
- Advance Leader Course
- Senior Leader Course
- Airborne
- Sniper
- Master Gunner. (INF and AR)
- BFV Leader
- Mortar Leader
- Jump Master
- Pathfinder
- MC3
- MPCC
- WHINSEC courses
- MC3-RC
- RSLC-RC

6.6 TRANS REQUEST (POI):

6.6.1 POI Training Schedules, USAIS Bus / Instructor Training, and the USAIS Ammo requirements will be also submitted via TRANS Request.

6.6.2 Training Schedules: All training schedules have a six-week lock-in. Requests submitted within the five (5) week lock-in are subject to approval based on availability of equipment, drivers, and priority to mission essential request.

6.6.3 Exceptions to Policy (ETP): ETPs are requests for cancellations, changes, or additions within the six-week lock-in. These circumstances must be submitted in writing 72 hours prior to time of execution. Submit ETP (with a COL/O-6 signature to DOT via e-mail to the Transportation Resource Manager. The request is then sent to TMP Manager.

6.6.4 Delegation of authority: Assumption of Command orders or memorandum for record with thorough justification for requesting the delegation of authority from a 06/COL to a lesser grade will be approved on a case-by-case basis. The request must be submitted by the organization requesting the delegation to the Installation Transportation Officer (phone 706- 545-4788, fax 706-545-1457) for approval. The request is then forwarded to the TMP Manager, to remain on file for one year.

6.6.5 Memorandum must be updated annually or upon change of command, whichever comes first.

6.7 Requesting Non-POI Support

6.7.1 Requests for TMP vehicles should be sent to the Transportation Operations Officer (OFFICE) 706-545-8923/3131/9924. A cost estimate will be prepared and forwarded to the unit where applicable. The requesting unit is required to obtain a fund code from their budget person. Once received, the TMP will be notified via email and final approval can be granted. All requests should be in the proper format unless otherwise stated below.

6.7.2 Casualty Assistance Officer Dispatches (CAO): This type of dispatch requires orders from the Casualty Office. Soldiers who receive casualty assistance orders are to arrive at the Main Post TMP to receive a dispatch. In the case that there are not any sedans available the TMP will issue a Statement of Non-Availability. Once the Statement of Non-Availability is issued, the officer is to contact the Casualty Office immediately for TDY orders.

6.7.3 Lease/Rentals: Requests should be submitted at least 10 days in advance. Upon approval, the request will be forwarded to the Transportation Manager.

- 6.7.4** Requests for Morale and Welfare transportation support: This type of support is required to be approved by The Commander, U.S. Army Garrison, Fort Benning, or the ITO. The sponsoring unit/activity may be required to reimburse the government IAW AR 58-1, Para 2-3e. Requests should be submitted at least 72 hours in advance to Transportation Operations Officer (phone 706-545-9924).
- 6.7.5** Post Shuttle: The detailed operation of this service is covered by USAIC regulation 56-3. For detailed information call 706-545-4516 (24 hours TMP Assistant).
- 6.7.6** Emergency Request: Any emergency request must be submitted to Transportation Operations Officer (phone 706-545-9924) for approval.
- 6.8** LICENSING:
- 6.8.1** Drivers of GSA vehicles must be properly licensed. Licensing requirements vary with vehicle types. Contact Drivers Testing (Bldg. 217, phone 545- 5043/9073), for details.
- 6.8.2** All personnel who operate government vehicles and equipment must possess a valid state driver's license and/or an OF 346 and a current DDC card.
- 6.8.3** Personnel on permanent change of station (PCS) orders to USAEUR may obtain the required USAEUR driver's license at Drivers Testing. AE Pamphlet 190-34/USAFE Pamphlet 31-206 is available when needed.
- 6.9** DISPATCHING: Vehicles will either be dispatched on a daily basis (routine dispatch) or for an extended period (recurring dispatches) NTE 30 days. IAW ASC CG 58-1; 12 July 2018; "The NTVs and/or equipment will only be dispatched to a qualified operator prior to use and logged in/out using the appropriate automated dispatching system. If automated dispatching system is not authorized or available, the DA Form 2401 (Organization Control Record for Equipment), will be used IAW the instructions contained in DA PAM 750-8. Automated dispatch control logs and/or DA Form 2401 will be maintained for one year from the date of last entry."
- 6.9.1** Operator Information: The operator must present a valid Common Access Card (CAC), state license (local or host nation licensing requirements) and any other qualifications IAW AR 600-55. For any standard transmission, or a vehicle 1 ½ ton and over, a valid OF 346 must also be presented.
- 6.9.2** Daily Dispatches: IAW ASC CG 58-1; 12 July 2018; "Dispatches for NTVs assigned to a Class C (U Drive It) fleet will not exceed 24- hours unless approved for TDY IAW paragraph f." to include "Organizations who have not been granted an exception to this requirement are subject to losing their dispatching privileges if NTVs are not turned-in within the 24- hour period." Daily vehicles are issued on a first come first serve basis from Main Post after 0800 hrs. Depending upon availability, daily vehicles include: Box Trucks, Pickup Trucks, 1 1/2 Tons, and 2 1/2 Tons.
- 6.9.3** Recurring Dispatches: Assigned vehicles must be re-dispatched NLT 7th day ea. month.
- 6.9.4** Permanent Off-Post Dispatches: Vehicles permanently assigned to customers who travel outside the 100-mile radius on a continuing basis may obtain a permanent off-post dispatch memorandum. Requests must be approved by the ITO. A copy of the approved request will be maintained by the TMP and must be included in the vehicle dispatch packet. Vehicles that have been authorized a permanent off-post dispatch memorandum are still required to re-dispatch their vehicles to receive an off- post dispatch before traveling to their destination. Under no circumstances (except for Atlanta International Airport) should a vehicle be traveling outside 100-mile radius one-way with a local dispatch.
- 6.9.5** Multiple dispatches: Authorizes more than one person to operate an assigned vehicle for a daily or recurring dispatch. To obtain a multiple dispatch, the unit/activity VCO will provide the TMP a list of the names, driver's license and DDC information of all drivers.
- 6.9.6** Dispatch Packet: A dispatch packet will be given to all customers. This packet includes the following:
- Vehicle dispatch form generated by DPAS / TRAMS
 - U.S. Government Motor Vehicle registration from the Federal Motor Vehicle Registration System (FMVRS)
 - DA Form 5823, Equipment Identification Card
 - DD Form 91, Motor Vehicle Accident Report
 - DD Form 518, Accident Identification Card
 - GSA Roadside Assistance information (GSA leased vehicles only)
 - Dispatching Office points of contacts

- Additional registration that is associated to the license plate affixed on vehicle if it is registered with a local jurisdiction.
- Current DA Form 5988-E or DA Form 2404 and DA Form 2408-14, when there is a fault or repair deferred or if parts on order for the vehicle (Army-Owned NTV's only)
- Copy of last annual safety inspection results before, during, and after operations checklist that at a minimum contains the following checks (See: #20 Preventive
- Maintenance and Checks)
- Speed Limit Policy.
- Ethics Bulletin (Rules & Regulations)

6.10 Obtaining Fuel GSA Vehicles

6.10.1 GSA Credit Card: When inside the 100-mile radius of Ft. Benning the GSA credit card will be used to obtain fuel from the AAFES gas station. Outside the 100-mile radius, ensure that the vendor accepts the GSA Smart Pay with Credit Card prior to fueling.

6.10.2 Fuel Key: All GSA vehicles requiring CNG will be issued fuel keys. CNG is available at Main Post and Sand Hill TMPs.

6.10.3 E85 Fuel: Vehicles deemed Alternate fuel capable and when traveling within a fifteen (15)/5 minutes radius of Fort Benning is required to obtain E85 fuel from the appropriate AAFES gas station on main post (Dixie Road). Fuel usage is monitored and that not in compliance will be reported to the Garrison Commander. See TAB Q Garrison Commander's policy for Reimbursement of Cost of All Grades of Gasoline when E85 is not utilized where available.

6.11 Turning In / Completion Period of Dispatched Vehicle NTV Operator will:

6.11.1 Turn-in the Equipment Record Folder (Logbook) with all forms provided.

6.11.2 Ensure all faults noted when conducting the before, during, and after vehicle operation checks are annotated on the inspection checklist.

6.11.3 Ensure the vehicle exterior/interior is clean

6.11.4 Ensure the fuel tank level is full

6.11.5 Ensure the dispatch form is properly annotated to reflect the current odometer mileage and the total quantity of fuel dispensed into the vehicle during dispatch period.

6.11.6 Conduct a joint inspection of the vehicle with Dispatcher.

6.12 GSA CREDIT CARD:

6.12.1 Usage: Each vehicle has an assigned credit card. The operator to whom the vehicle is dispatched is solely responsible for the security and proper use of the GSA Smart Pay Credit Card. Credit cards and dispatches containing credit cards will be secured at all times by the operator dispatching the vehicle. All credit cards should be randomly inventoried during each thirty-day period. See the Garrison Commander's Policy for elimination of Fraud, Waste, and Abuse of GSA Smart Pay Credit Card. The US Government (Smart Pay) Credit Card may only be used for those purchases authorized in the Defense Fuel Supply Center Handbook, provided in each vehicle.

6.12.2 Purchasing unleaded plus, super unleaded, or premium fuel with the GSA Smart Pay with Credit Card credit card is prohibited. Purchasing fuel for vehicles, fuel can(s), and lawn mowers and like items that are not attached to the vehicle in which the credit card was issued, is not authorized. See Garrison Commander's policy for reimbursement of the cost of premium fuel. Food Purchases, air fresheners, decorative ornaments and like items are not authorized while using the US Government Fleet Credit Cards in support of the GSA vehicles.

6.12.3 Lost/Stolen Credit Cards: When a credit card or vehicle tag is lost or stolen, the operator/agency must notify the TMP (see cover page). TMP in turn will notify the Transportation Operations Officer immediately. Purchases incurred with reported lost or stolen cards will be researched thoroughly by the proper authorities.

6.12.4 Car Wash: A car wash allowance of **\$20** per month, per vehicle is permitted. In other words, a single vehicle could possibly get two car washes in a month as long as it doesn't exceed the monthly amount of **\$20**. Detailing of vehicles is not permitted without prior authorization from the Fleet Manager. The use of the Main Post and Sand Hill car washes is highly encouraged. As an alternative, commercial facilities that accept the government credit card like the GOO GOO car wash on Manchester

Expressway are acceptable. Customers may also get their cars washed at the AAFES car wash located on Dixie Road.

- 6.12.5** Other vehicle fluids: If the vehicle is in the vicinity of Fort Benning and requires a fluid such as anti-freeze, brake fluid, transmission fluid, or power steering fluid, the driver should return to the nearest TMP and obtain the required fluid there. If the driver deems that further travel might be harmful to the vehicle, he/she should immediately park it in a safe place and contact the TMP. If the vehicle is not in the vicinity of Fort Benning and requires a fluid other than fuel or any other part or service, the driver should contact GSA using the toll-free number on the GSA Smart Pay with Credit Card to obtain authorization of purchase from a commercial vendor. The driver should ensure that the vendor accepts the Voyager credit card as payment before making any purchase, including fuel.

6.13 TMP MAINTENANCE:

In order to maintain a ready fleet, ensure the safety of personnel, and reduce operational costs, vehicles must be maintained in the highest possible state of readiness. IAW ASC CG 58-1; 12 July 2018; "All NTVs, including non- appropriated fund and Government-owned/Contractor- operated, are required to pass a safety inspection at least annually IAW DODI 6055.04 and AR 58-1. This inspection is in addition to pre/post-dispatch inspections. A record of this inspection will be maintained until the next completed annual inspection." It is the operator's responsibility to conduct before, during, and after operation maintenance checks, in accordance with the Motor Vehicle Inspection Sheet. It is the responsibility of the using unit/activity to enforce preventive maintenance procedures and standards. Vehicles that fail inspection standards will not be re- dispatched until the discrepancies are corrected.

6.13.1 Drivers will:

- Demonstrate good driving practices.
- Perform operator maintenance checks and services when dispatching a vehicle.
- See Section 16 for instructions on completing the maintenance checks and services. Log all deficiencies for any vehicle on DA Form 2404 that is provided in your dispatch packet. Make sure any damage found is properly annotated. Damage that is not reported will be the responsibility of the last operator of the vehicle.
- Wash, clean, and refuel, and annotate the ending mileage prior to return of the vehicle to TMP. Recurring dispatch vehicles should be waxed at least twice a year to meet corrosion control and appearance requirements. The unit/activity is responsible for providing the wax and waxing the vehicle.

6.13.2 CLEANLINESS OF VEHICLES:

- Washing Facility: A vehicle washing and cleaning facility is provided by the TMP. Wash brushes, cleaning supplies, and a vacuum cleaner are available at the TMP for the vehicle operator to use.
- Automated Vehicle Washers: Bus customers should contact the TMP to schedule the automated bus washer. The manual washing facilities are available during TMP operational hours.
- Vehicle Waxing: Recurring dispatch vehicles should be waxed at least twice a year to meet corrosion control and appearance requirements. The unit/activity is responsible for providing the wax and waxing the vehicle.

6.13.3 SECURITY:

Unattended vehicles will be secured at all times. All windows are to be rolled up, doors locked, and keys removed from the ignition. The vehicle operator is responsible for the care, protection, maintenance, and the safe operation of the vehicle. Adhere to the rules and regulations concerning the control, security, maintenance, and recovery of GSA vehicles. Exercise responsibility for the vehicle, to include the passenger and cargo, until the commitment is officially terminated. Ensure that the vehicle is secured whenever left unattended. Windows will be rolled up, keys removed from ignition, and doors locked. Ensure the Vehicle Dispatch Record is completed when fuel, or oil, is added. Sign the dispatch as soon as you receive it.

6.13.4 MODIFICATIONS:

Vehicles will not be modified, painted, or affixed with unit signs. All modification requests must be submitted to the government for approval. When modification is authorized, the GSA/TMP will coordinate the work.

6.14 ACCIDENTS:

6.14.1 Commanders/directors will ensure that accident reporting procedures are followed IAW AR 58-1. The using unit or activity responsible for the vehicle at the time of the accident/incident will be required to bear the full financial responsibility for loss or billable damage to Army-owned vehicles or vehicles leased from GSA or other leasers.

6.14.2 The vehicle driver will take immediate action to notify the Military Police and TMP (706-545-3553 duty hours or 706-545-4516 during non-duty hours) of all accidents. Record all information on SF 91, Operator's Report of Motor Vehicle Accident, and DD Form 518, Accident Identification Card within 24 hours of the accident. If the accident occurs during the weekend or a holiday, the SF 91 must be turned in on the 1st working day. Instructions are provided in the vehicle dispatch packet.

6.14.3 Commanders/directors are required to ensure that personnel who are involved in driver at-fault accidents or traffic violations attend remedial driver's training, IAW AR 600-55, Para 4-5. The training will be directed towards identifying and correcting individual weaknesses and not a form of punishment.

6.14.4 Remedial training will be documented on DA Form 348, section III. Drivers involved in an at-fault accident will not be allowed to drive government vehicle until completion/documentation of remedial training by drivers testing.

6.14.5 ACCIDENT INVESTIGATION AND REPORT PROCEDURES:

- All accidents involving government equipment must be reported on SF 91. If necessary, the TMP will assist in preparing SF 91, Accident Report. The driver of the vehicle must:
- Render any possible assistance to the injured.
- Warn other motorists of any existing highway hazards.
- Notify civil and military police.
- Complete SF 91 and submit it to the TMP within 72 hours or three working days.
- Comply with state and local laws governing the reporting of vehicle accidents.
- If required, submit official civil reports through channels to the appropriate claims officer for review to ensure that the rights of the US Government are not prejudiced by admission of liability.
- If the vehicle is operational, bring the vehicle to the TMP for inspection, otherwise, request wrecker service.

6.14.6 **Wrecker Service** is available by calling the motor pool dispatcher (706-545- 3553 during duty hours, 706-545-4516 after duty hours).

6.14.7 **Driver Statements:** The drivers will NOT express opinion (orally or in writing) to the claimants or their agent as to liability, investigation findings, or the possibility of a claim approval. This procedure will afford the US Government reasonable protection against claims filed in accordance with the Federal Tort Claims Act (28 U.S.C. 2671- 2680).

6.15 RECOVERY:

6.15.1 Customers who are dispatched from Main Post will contact the Main Post Maintenance Office at (706) 545-3553 until 1630 hours. Customers who are dispatched from Sand Hill will contact the Sand Hill Maintenance Office at (706) 544-9507 or 8702 until 1600 hours. After 1600 HRS Sand Hill Customers should contact Main Post TMP. Customer is required to stay with vehicle until the wrecker arrives.

6.15.2 After normal duty hours all customers will contact Main Post Bus Operations, (706) 545-4516, Bldg. 218 and provide the following vehicle information:

- TMP tag number and the GSA license number
- Model of vehicle
- Vehicle mileage
- Year of vehicle
- Point Of Contact and number
- Exact location
- Vehicle problem

6.15.3 Wrecker calls at the Ammunition Supply Point (ASP) – call dispatcher for a replacement vehicle if necessary.

6.15.4 Flat Tires: If it is a small vehicle (e.g. van, pick-up truck, sedan, etc.) the customer is required to use the spare to change the flat and bring the vehicle in for repair. These type vehicles were issued with

spares and jacks. When turning the vehicle in, it must include the flat tire. Customers "shall not" turn in the tire only.

6.16 **DOMICILE-TO-DUTY (D-T-D):** In accordance with AR 58-1, chapter 5, D-T-D transportation is prohibited by 1U.S.C.1344, except as specifically authorized by the Secretary of the Army or Chief of Staff, Army may not be delegated).

6.16.1 The comfort and convenience of an official shall not be considered justification for the approval of D-T-D transportation. AR 58-1, Para 5-2, provides the authorized exceptions for approval of D-T-D:

- Conditions that are considered essential in response to highly unusual circumstances that present a clear and present danger, and public or private transportation cannot be used.
- An emergency exists.
- Compelling operational considerations make such transportation essential to the conduct of business.

6.16.2 Unless specifically authorized, vehicles will not be driven to private residences or used to taxi officials from home to work or vice-versa. Unauthorized or willful misuse of an Army owned or controlled vehicle may be the basis for disciplinary action as described in AR 58-1, Chapter 2-5.

6.17 **PREVENTIVE MAINTENANCE PROGRAM:**

The following section serves as an Operator's guide for Preventive Maintenance Checks and Services (PMCS) for administrative use. Personnel are available from TMP to assist with technical advice. Materials and servicing fluids are available in TMP. All inspections and services are the responsibility of the operator. Perform the before-operation checks prior to driving the vehicle and when the vehicle operator changes. Visually perform the during- operation checks while the vehicle is being operated. The after-operation checks are done after the last mission of the day and when the driver changes.

6.18 **Before-Operation Checks:**

6.18.1 An Operators Guide for Preventive Maintenance Checks and Services (PMCS) and single page check list is located in each vehicle logbook.

6.18.2 BUSES ONLY: Check fire extinguisher, warning triangles & rear door for opening properly.

6.18.3 Any dents, scratches, or missing, non-essential parts should be listed on the DA Form 2404. The vehicle should not be operated if essential parts are missing, or body damage interferes with operation.

6.18.4 Leaks are classified as Class I, Class II, and Class III. All leaks will be reported on the DA Form 2404. The vehicle should not be operated if the following types of leaks are found:

- **Class I** - Seepage of fluid (as indicated by wetness or discoloration) not great enough to form drops. Fuel, Brakes, and power steering.
- **Class II** - Leakage of fluid great enough to form drops but not enough to cause drops to drip from item being that is being checked or inspected. Fuel, Brakes, and power steering.
- **Class III** - Leakage of fluid great enough to form drops that fall from the item being checked or inspected. Any leak in this category from anywhere on the vehicle.

6.18.5 The **oil level** must be checked before starting the engine. The vehicle should not be operated if the oil level is below the add mark or above the full mark. One quart of oil will raise the oil level from add to full. **DO NOT OVERFILL.** The coolant level should be checked before the engine is started. The hose from the neck of the radiator leads to the overflow recovery bottle (normally a plastic bottle). The fluid in this bottle should be maintained between the cold and hot marks on the bottle. If the fluid level is low, premixed coolant should be added. This is available in the TMP. The windshield washer fluid level should be maintained at least ½ full. Washer fluid is available in the TMP. The fuel level should be checked with the engine running. The vehicle should not be operated if the fuel gauge does not indicate above the empty mark. Automatic transmission fluid can only be checked while the engine is running. (The gearshift must be either "P" (park) or "N" (neutral) as specified by the owner's manual).

6.18.6 Any vehicle condition likely to cause injury to personnel or failure of a component.

6.18.7 Properly secured loads

6.18.8 Load weight within manufactures recommended load limit

6.18.9 Road conditions that would result in the unsafe transport of personnel and equipment

6.18.10 All safety equipment is present, current, and functional according to the standards outlined in the appropriate operator's manual.

- 6.18.11** When a trailer is going to be used, it must be listed in the remarks block of the prime mover dispatch. If the trailer will be towed by more than one vehicle, or not returning with the prime mover, it must have its own dispatch.
- 6.18.12** The instruments, gauges, switches, controls, and warning devices should be checked with the engine running. The temperature gauge should not indicate extreme pressure, and the oil pressure gage should read above minimum. If vehicle has light indicators, the oil pressure gage should read above minimum. The vehicle should not be operated if any fault lights are on or if gauges indicate problems.
- 6.18.13** Check windshield washers and wipers for operation. Washer fluid should spray toward the windshield and wipers. Windshield should be free of cracks or obstructions to vision. Horn should be tested to insure operation. Operational seat belts should be installed for each occupant. Window glass should be clear and unobstructed. Vehicle should not be operated if windshield obstructions impair the driver's view (including cracks). The defroster should be checked for operation.
- 6.18.14** All TMP vehicles authorized for use outside the permissible operating distance should have a spare tire, lug wrench, and jack assigned by hand receipt.
- 6.18.15** Check the condition of the tires. There should be at least 3/32 of tread with no cuts that expose cord. The vehicle should not be operated if the tires are not serviceable. Any tire defects should be reported immediately to the dispatcher.
- 6.18.16** Check all lights and reflectors by visually observing the illumination of lights in all modes. Note any malfunctions on the DA Form 2404.
- 6.18.17** Check the condition of the battery terminals and cables. There should be no leaks of battery electrolyte and the terminals should be free of corrosion.
- 6.19** During Operation:
- 6.19.1** If any gauge, instrument, switch, control, or warning device should fail, it should be noted on the DA Form 2404, and the dispatcher notified.
- 6.19.2** Brake performance should be constantly monitored. If vehicle pulls to one side when brakes are applied, or if brakes cause a squeal, or if depressed brake pedal goes close to the floor, vehicle should be turned in to TMP and discrepancy noted on the DA Form 2404. On vehicles with standard Transmissions, the clutch should engage as the pedal comes out about halfway. There should be approximately 2 inches of free play from the clutch out position to the point of increased resistance on the pedal. The clutch should move freely and there should be no noise associated with clutch use.
- 6.19.3** The steering mechanism should move freely without excessive play (movement of steering wheel without corresponding movement of tires). A rule of thumb is 2 inches of play. Vehicle should not pull to either side while in operation.
- 6.19.4** The engine should start easily and maintain an idle speed. There should not be any squeals, banging, or excessive engine knock.
- 6.19.5** If at any time unusual noises are heard, the deficiency should be noted on the DA Form 2404 and the vehicle turned in to TMP.
- 6.20** After-Operation Checks:
- 6.20.1** Check operation of lights and reflectors.
- 6.20.2** Fuel tank should be refilled before parking.
- 6.20.3** The engine compartment should be checked for leaks or any sign of damage or missing parts. Drive belts should be checked for looseness (over ½ inch of deflection is too much play).
- 6.20.4** Tire condition should be checked for inflation or damage.
- 6.20.5** A check underneath should be made for leaks, damage, or missing parts. Look for foreign obstacles that may be entangled and broken exhaust hangers and exhaust leaks.
- 6.20.6** Vehicle should be clean. All trash should be removed, and any accumulation of dust and dirt washed off.
- 6.20.7** All fluid levels should be checked.
- 6.20.8** Check for dents, scratches and missing parts and sign the daily PMCS sheet.
- 6.21** VEHICLE ABUSE AND MISUSE EXAMPLES:
- 6.21.1** Tampering with engine's governor/control.
- 6.21.2** Running the engines at excessive speeds.

- 6.21.3** Operating vehicles with insufficient oil or coolants.
- 6.21.4** Failing to report malfunctions, defects, and damages.
- 6.21.5** Riding or slipping clutches, except when necessary to maintain control of vehicle during backing operations.
- 6.21.6** Operating vehicles in improperly selected gears. Such as lugging in high gear and shifting into reverse when traveling forward.
- 6.21.7** Distributing the load improperly.
- 6.21.8** Idling vehicle to run A/C or heater.
- 6.21.9** Mechanical failure from other than fair wear and tear, defective material, or workmanship will be considered evidence of vehicle abuse.
- 6.21.10** Vehicle Misuse: Vehicles are for official purposes only. The TMP can provide clarification when official use is in question. In some instances, using the vehicle for purposes other than what it is designed for may be considered misuse, such as overloading passenger compartments and transporting passengers in cargo beds resulting in unsafe conditions.
- 6.21.11** High-Risk Drivers: VCO/TC's will identify operators with a history of vehicle abuse or misuse. Operators who are classified as high risk will have their driving privileges suspended and their OF 346 withdrawn. See Garrison Commanders Policy for at fault accidents.
- 6.21.12** Reporting Misuse or Abuse: If vehicle misuse or abuse is discovered, the unit commander will be notified. The TMP will then initiate the proper paperwork to document the reported misuse/abuse and conduct an investigation to determine if any repair is warranted.
- 6.22** VEHICLE CONTROL OFFICER / TRANSPORTATION COORDINATOR (VCO/TC): Fort Benning units/activities are required to manage and control all vehicles on recurring dispatch. The VCO/TC concept has been adopted to ensure that a responsible person in each unit/activity is designated for the management, care, and proper utilization of assigned vehicles. The TC is responsible for getting the most effective use of assigned vehicles.
- 6.22.1** VCO/TC Duties: The VCO/TC appointment is an additional duty. Adequate time must be devoted to this task to effectively carry out all assigned duties. VCO/TC responsibilities are:
- Serve as liaison between the unit and the TMP for all vehicle matters. For vehicle matters, the VCO/TC is the single point of contact within the organization. TMP personnel will address most of their oral and written communications to the VCO/TC. To avoid confusion, TMP personnel will also expect that communications on vehicle matters originating from the unit originate or pass through the VCO/TC.
 - Control assigned vehicles and obtaining transport services required to meet the mission.
 - Develop justification for the assignment of NTV's on a recurring dispatch basis and notify the TMP Manager when assigned vehicles are no longer required.
 - Ensure operator inspections and services are performed. Ensure prompt reporting of vehicle malfunctions, and their timely turn-in for repair.
 - Identify possible misuse, abuse, and damage to assigned vehicles. Investigate incidents of abuse, misuse, accidents, and recommend corrective action to the commander.
 - Ensure that only qualified and licensed drivers operate vehicles. Utilize qualified unit vehicle operators to train and supervise prospective vehicle operators.
 - Arrange for the security of vehicles when not in use. Safeguard vehicles from pilferage of gasoline, parts, and accessories.
 - Responsible for the security of unit vehicles.
 - Preventing, reporting, and investigating vehicle abuse or misuse.
 - Responsible for completing the SF 91 when injuries prevent the driver from completing the SF 91 for accident reporting.
 - Responsible for ensuring that unit vehicles are maintained in a clean and safe condition.
- 6.23** **Conclusion:**
Close coordination with the TMP is essential for good vehicle management.
VCO/TC's are urged to contact the TMP Supervisor for assistance and guidance for all transportation matters.

7.0 CONTROL OF UNIT VEHICLES:

7.1 Joint utilization of a vehicle to satisfy the unit's requirements is encouraged. Maximize the use of assigned vehicles before seeking additional assets from the TMP. It is not necessary to personally supervise the use of each vehicle; however, operators must be kept aware of their responsibilities and conditions that affect vehicle usage. Commander's calls, general correspondence, unit directives, and spot inspections can be used for this purpose.

7.2 **Vehicle Use Restrictions:** Restrictions on the uses of GSA vehicles are in AR 58-1, Para 2-4. Fort Benning and state traffic regulations must be followed.

7.3 To obtain necessary motor vehicle transportation, the prime source is unit- assigned (recurring dispatch) vehicles. The TMP has a limited number of vehicles that can be assigned for a short period of time. The prime responsibility of the TMP is to provide vehicles, bus service, and administer the overall management of the entire vehicle fleet.

7.4 **Bus Service:** The TMP has buses assigned to support the Fort Benning mission IAW established priorities. Bus requirements for the unit should be requested from Installation Transportation Officer (phone 706-545-4788, fax 706-545- 1457). Maximum advance notification will help fulfill requested support.

7.5 HOW TO OBTAIN VEHICLES:

7.5.1 **How were the current vehicles obtained?** A VCO/TC justified the vehicles in an annual vehicle justification. The authorization was then supported with the necessary vehicle and is valid for one year.

7.5.2 **How are current vehicles retained?** After a vehicle has been authorized, an annual review is made of the justification and, if needed, an update is made. The annual update is reviewed by TMP Manager and submitted to the ITO for approval/ disapproval. If the unit has a need for an assigned vehicle, and it is documented by sufficient utilization, the assignment of the vehicle will continue. If the need ceases, the vehicle will be withdrawn. It is the VCO/TC's responsibility to notify the TMP when the requirement for a vehicle no longer exists.

7.5.3 **How is a new vehicle obtained for a new or increased mission need?** As explained above, each vehicle requirement must be documented. A memorandum serves as the request, and when approved, your authorization documents. The justification will probably be the only chance your unit will have to explain the need for the vehicle. Therefore, the preparation of the form is extremely important. Your justification should be concise and factual. If the need is urgent, the requesting action can be accelerated, but you must identify in writing the urgency to the ITO. If the need for the vehicle is approved, the actual assignment to your unit will depend on the availability of such vehicles from TMP assets.

7.6 VEHICLE USE GOALS:

7.6.1 **Vehicle Use:** The DOD has established mileage goals for certain passenger and cargo vehicles. The mileage goals are intended to produce maximum use during the vehicle's life cycle. To achieve these goals, the Army has constructed mileage goals. Utilization will also be considered in validating your need for a vehicle.

7.6.2 **Vehicle Rotation:** To obtain maximum service during a vehicle's normal life expectancy and to ensure that vehicle replacement needs can be defended, vehicles must be rotated between high and low mileage users. This is done so all vehicles in the same year group will have nearly equal mileage at the end of their intended life cycle. Your unit's cooperation is required when vehicle transfers or replacement is directed.

7.7 MAINTENANCE:

7.7.1 General Information: The using organization is responsible for vehicle care and maintenance of its assigned GSA vehicles. It is the VCO/TC's responsibility to ensure that operator maintenance is performed and that vehicles are made available for repairs and services.

7.7.2 Operator Maintenance: As the term indicates, the operator is responsible for maintaining the vehicle. Included in this level of maintenance are daily services, inspections, and reporting of discrepancies to the TMP.

7.7.3 Vehicle Maintenance Shop services: All maintenance above operator level will turn into the appropriate TMP Maintenance office. Main Post building 218 or Sand Hill building 3552.

7.7.4 Scheduled Maintenance: Some maintenance actions are scheduled in advance, based on the vehicle's miles, hours of operations, or calendar date. Oil changes and lubrications are done at specific intervals. Vehicles must not operate past the due date/mile for its lubrication cycle. A mechanized system is utilized to schedule lubrication. Drivers will be notified at the time of re-dispatch that lubrication may be due. When requested, please ensure the vehicle is delivered to the TMP at the time designated. This will minimize down time for your vehicle.

7.7.5 How should your unit's vehicles be well maintained? GSA has established vehicle serviceability standards. A vehicle in its sixth year of use cannot compare in operation with a new vehicle. To be operational, a vehicle must be safe and serviceable. Safety must never be compromised throughout the life of the vehicle. If the vehicle requires service beyond the operator's capability, the DA Form 2404 must be properly documented and presented to the TMP. Vehicles must perform safely and consistently. All vehicle systems and accessories must function within normal range IAW the motor vehicle operator manual.

7.7.6 The serviceability criteria are based on:

- Age and mileage
- Purpose of use
- Remaining service life
- Service value, in comparison with cost of replacement, or repairs
- Overall safe condition of the vehicle
- Modifying GSA Vehicles: Vehicles cannot be modified, painted, or affixed with unit signs. All modification requests must be submitted to the TMP for approval. When modification is authorized, the GSA/TMP will coordinate the work.
- Maintenance priority: Priorities are based on mission requirements; therefore, repairs may be delayed.

7.8 FUNDING:

7.8.1 Customer organizations that are provided NTVs from an ASC managed fleet are responsible to provide funding for the following:

7.8.2 All GSA charges related to lease of the vehicle IAW AR 58-1, ACOM/ISAs/MOAs/service agreements.

7.8.3 Toll road charges to include any fees/fines assessed by a toll agency.

7.8.4 Repair damages above fair wear/tear.

7.8.5 GSA charges related to excessive usage of GSA-leased NTVs.

7.8.6 Charges related to incorrect/unauthorized fuel.

7.8.7 Unauthorized use of a GSA credit card.

7.8.8 Unauthorized vehicle washings charged to the GSA credit card.

ETP transponders are only to be provided for NTVs on a Class B (recurring) dispatch to ASC organizations conducting official business and for NTVs assigned to a LRC-managed Class C (U Drive It) fleet. Organizations assigned NTVs on a Class B (recurring) dispatch will procure their own ETP transponders.

8.0 PERSONAL PROPERTY PROCESSING OFFICE (PPPO)

8.1 LOCATION:

Bldg. 6 Room 105, 6650 Meloy Drive
Telephone 706-545-4878, Fax: 706-545-6372

8.2 OUTBOUND PERSONAL PROPERTY: All individuals requiring outbound transportation of personal property have an option to make an appointment with the Outbound Counselor for briefing, or one-on-one counseling by calling the office number 706-545-4900 or, complete self-counseling online in the Defense Personal Property System (DPS). Once counseling is completed in DPS, individual must have 3 copies of their orders and amendments available for turn in to the counselor to complete the process. The following are general types of outbound personal property shipments:

- Household Goods (HHG)
- Unaccompanied (Hold) Baggage
- Local Moves - Generally described as "off-post to on-post", or "on-post to off-post" or "intra-post" moves

- Personally Procured Moves (PPM) - Previously known and often referred to as Do- It-Yourself (DITY) moves.

8.3 INBOUND PERSONAL PROPERTY: Individuals must contact the Transportation Service Provider (TSP or carrier) or the local agent (assigned by the TSP) to schedule delivery of inbound personal property. Contact information will be contained in the documentation provided at origin location when shipment was picked up. The following information and documents are needed:

- Local Address or Quarters
- Copy of Orders (when scheduling through the Personal Property Processing Office)
- Copy of Quarters Assignment (if applicable)

8.4 ARRIVING PERSONALLY PROCURED MOVES: Arriving individuals requiring completion of their Personally Procured Move (PPM) must contact Personal Property Processing Office at (706) 545-4900 in Bldg. 6 room 105. The following information and documents must be available:

- Personally Procured Move package from origin Transportation Office. All receipts relative to the move
- Weight Tickets
- DD Form 1351-2
- DD Form 1351-2
- DD Form 2287
- PPM Checklist

8.5 UNIT DEPLOYMENT AND REDEPLOYMENT: The Unit will make arrangements for individual personal property transportation and storage. Arrangements must be made thru the Supervisor of Personal Property Processing Office at (706) 545- 4878. A Copy of the deployment order is required.

8.6 ENTITLEMENT INQUIRIES AND EXCEPTION TO POLICY: Individuals needing entitlement information or an exception to policy contact the Supervisor, Personal Property Processing Office at (706) 545-4878 in Bldg. 6 room 105.

8.7 NON-TEMPORARY STORAGE (NTS) STATUS

Individuals inquiring about the status of their personal property in NTS, contact Personal Property Office at (706) 545-4900.

8.8 CLAIMS Individuals with personal property damage claims should direct questions to the Staff Judge Advocate (SJA) Office in building 2839 or telephone at 706-545-2285.

8.9 BILLING INQUIRIES Local carrier agents with billing inquiries should contact the JPPSO, Jacksonville, FL at (904) 546- 6137. DD Form 619, DD Form 619-1 and Local Billing documents are required to be available.

8.10 COMPLAINTS: Complaints about the quality of service provided by the carriers or local carrier agents must be completed online at www.move.mil in the customer survey.

8.11 POC: PPSO is the Supervisor at 706-545-4878.

9.0 PERSONNEL MOVEMENT (PASSENGER SERVICES) LOCATIONS:

9.1 Locations:

- Main Post
Bldg. 35, Suite 300, 35 Ridgway Loop Phone 706-545-7706, Fax 706-545-6370 Hours 0800-1630 Mon-Fri
- Sand Hill
Bldg. 3254, 8980 11th Airborne Division Road Phone 706-544-8726, Fax 706-544-0716 Hours 0800-1630 Mon-Fri

9.2 COMMERCIAL BUS SUPPORT

9.2.1 UNIT REQUESTS

- Submit requests via email or fax memorandum to (706) 545-6370. Requests should include the following information:
- Date(s) required
- Number of passengers
- Amount of baggage by type
- Pickup time and location
- Delivery location

9.2.2 BUS TICKET REQUESTS: Individual SOLDIER Requests for commercial, round trip /one way bus ticket: Submit request and a copy of orders to the Passenger Services Office, Building 35, and Suite 300.

9.2.3 PORT CALL

9.2.3.1 Individual Soldier

- Officers And Enlisted: Submit Port Call Request Worksheet to the Passenger Services

9.2.3.2 Concurrent Family Travel

- Officers: Submit a copy of travel orders with dependents names listed in PCS order for travel overseas to the Passenger Services Office, Building 35, Suite 300
- Enlisted: Submit a copy of travel orders with dependents names listed in PCS order for travel overseas to the Passenger Services Office, Building 35, and Suite 300.

9.2.4 Deferred Family Travel: Family travel orders must be submitted by OCONUS Headquarters to the Passenger Services Office, Building 35, and Suite 300.

9.2.5 Port Call Classes • Airborne (ABN): Unit Representative will submit student port call option sheet and orders to assigned travel clerk in the Passenger Services Office, Building 35, Suite 300.

9.2.6 Airborne (ABN) HHC: Unit Representative will submit student port call option sheet and orders to assigned travel clerk in the Passenger Services Office, Building 35, and Suite 300.

9.2.7 RIP: RIP Cadre may hand carry student port call option sheet and orders to the Passenger Services Office, Building 35, and Suite 300.

9.2.8 RTB Stateside: RTB Cadre will bring orders to Carlson Wagonlit for ticketing

9.2.9 RTB OCONUS: Individual SOLDIER will submit port call option sheet to the Passenger Services Office, Building 35, and Suite 300.

9.2.10 All other Classes: Individual SOLDIER will submit request and orders to the Passenger Services Office, Building 35, and Suite 300.

9.2.11 192nd/198th Infantry Brigade Active-Duty Port Call: Individual SOLDIER fills out port call option sheet and Training Tech for unit arranges a Transportation Briefing. Adjutant General will submit the orders to the Sand Hill Office, Building 3254.

9.2.12 Passports Applications: Individual SOLDIER and/or dependents as well as civilian DOD employees will report to the Passenger Services Office, Building 35, Suite 300 to process passport application.

9.2.13 192ND/198TH INFANTRY BRIGADE NG/ER STATESIDE TRAVEL: Individual SOLDIER fills out transportation request at levy briefing. Unit Representative will submit the orders to the Sand Hill Office, Building 3254.

9.3 AWOL APPREHENSION TRAVEL

9.3.1 AWOL SOLDIER not at Fort Benning: Military Police will submit memorandum requesting airline ticket and unsigned provisional pass to Passenger Services Office, Building 35, and Suite 300. AWOL SOLDIER at Fort Benning: Military Police submit provisional pass along with the SOLDIER to Passenger Services Office, Building 35, and Suite 300.

9.4 AIRLINE RESERVATION FOR OFFICIAL TRAVEL

9.4.1 Individual will call Carlson Wagonlit Travel at 800-235-8636 or in person at Building

10.0 **FREIGHT SHIPMENTS**

10.1 LOCATION:

10.1.1 Bldg. 9058, 6881 Ivy Road
Phone 706-545-5236
Hours 0800 – 1630 Mon-Fri

10.2 Procedures.

10.2.1 The hours of operations for the Transportation Freight Office are Monday through Friday, excluding federal holidays, severe inclement weather, or any time the installation Commander closes the installation, 0800-1630, with receiving operations conducted from 0830-1600hrs. Under unusual circumstances, i.e., after duty hours, holidays, and training time, the receiving of cargo must be coordinated in advance with the Freight Office supervisor and alternate Container Control Officer

(CCO), at 706- 545-5236. The Freight Office will be open during off duty hours with proper coordination under the following circumstances.

- Unit has deployment orders.
- National emergency conditions.
- Approved overtime for unique missions.

10.2.2 In case of an emergency, contact the Freight Supervisor at 706-545-5236.

10.2.3 Upon receipt of the necessary documentation as described in this SOP, the Freight Office Material Coordinators' (FOMC) mission is to receive, document, and issue or deliver containers to the designated units in a timely manner. The Freight Office receives containers from both civilians and military carriers by means of truck or rail.

10.2.4 Containers arriving at the Freight Office are cosigned to the Installation Transportation Office and marked for delivery to the appropriate unit.

10.2.5 The Outbound Freight personnel will direct commercial carriers to the appropriate loading dock or unit area to perform loading operations.

10.2.6 Commercial carriers delivering containers to Fort Benning will come into the Freight Office located at 6881 Ivy Rd, Building 9058 for verification of Commercial Bill of Lading (CBL). Drivers will be directed from the Freight Office for downloading operations.

10.3 Deployable ISO Containers:

10.3.1 In accordance with the Defense Transportation Regulation, 4500.9-R, Part VI Chapter 604 para-B-1, All ISO-configured containers, tactical shelters, and equipment that move in the Defense Transportation System (DTS) or commercial transportation system must be certified to meet Title 49 of the Code of Federal Regulations (CFR) and International Convention for Safe Containers (CSC)/Title 46 of United States Code (U.S.C.) Chapter 805 requirements.

10.3.2 A container is considered deployable if it meets the following requirements:

- a) must be in the Joint Container Management System (JCM) as an Army owned/leased asset.
- Must have an International Convention for Safe Containers (CSC) data plate.
- Must have registration number assigned by Army Intermodal and Distribution Platform Management Office (AIDPMO)
- Current inspection date. If a container has been damaged, a certified inspector must perform an inspection as required DOD Reg. 4500.9R, Part VI, and Container Management, to maintain CSC certification.

10.3.3 Units requesting CSC Certified Containers from the Fort Benning Contingency Stock must present valid deployment orders prior to containers being issued. Containers must be used for shipment of unit's equipment for deployment only. Units are not authorized to make any modifications to the containers.

10.3.4 In the event a deployable container is found being used as storage, the Container Control Officer (CCO) will notify the appropriate Chain of Command and provide a 30-day window to empty the containers. Once the 30-day window has been reached, the Chain of Command will be notified prior to containers being reclaimed and placed in the LRC Container Yard. If a container is not empty at the time of pick up, the Chain of Command will again be notified, and the locks will be cut (with an MP and Supply Officer present). Items will be inventoried and given back to the unit if a representative is present. If a representative is not present, serviceable items will be turned back into the supply system.

10.4 Non-Deployable ISO Containers:

10.4.1 Containers are identified as non-deployable when:

- Inspected by a certified inspector and determined not to meet CSC Standards.

10.4.2 Proper paperwork will be submitted to AIDPMO identifying the shortfalls and AIDPMO will provide disposition instructions.

- If repairs are authorized, see Section I.
- If repairs are not authorized, container will be moved to the Container Yard for further disposition.

10.5 Requesting ISO Containers:

10.5.1 All container requests must be submitted to the Freight Office supervisor at 706-545- 5236.

- 10.5.2** Request will be routed to the Transportation Officer or CCO for approval/disapproval. If approved, the CCO will forward the request to the Freight Office Supervisor for the execution of issuing the container.
- 10.5.3** must be submitted in a memorandum format to the Freight, Transportation Office Building 9058. A request will include the following: a) Requesting unit's Deployment Orders.
- The requested pick-up date (memorandum must be turned in 7 working days prior).
 - Point of Contact (POC).
 - Number and type of ISO Containers requested.
 - Telephone number.
 - Once a request has been approved, the Freight Office will coordinate pickup time and date.
 - When requirements exist after normal duty hours, prior approval is required.
 - Personnel at the Freight Office are available for issue and receipt during normal workdays and for emergency issue/receipts, supporting major exercises or real-world deployment.
- 10.6** ISO Container Issue:
- 10.6.1** Requesting Units must have a valid DD Form 1687, Notice of Delegation of Authority on file. The Freight Office is responsible for the loading and transport of all ISO containers to the unit's location.
- 10.6.2** Units must arrange to have all containers leaving the Installation scheduled through the Freight Office for inspections to ensure compliance.
- 10.7** ISO Container Inspection/Receipt:
- 10.7.1** The Freight Office will ensure that the customer thoroughly inspects all ISO Containers prior to acceptance.
- 10.7.2** The FOMC will ensure that each customer signs a DA Form 2062, Hand Receipt/Annex Number, that the signature card is legible, and that the customer is an E7 or above, no exceptions.
- 10.7.3** Unit DODDACs will be listed on the hand receipt, and FOMC will ensure containers are signed for.
- 10.7.4** Customers will receive a briefing and sign a statement of understanding, acknowledging that they fully understand that these containers are part of the Fort Benning contingency stock, and they are not authorized to make any modification to the containers (i.e., shelves will not be added, user will not paint over any numbers or data plates on the containers).
- 10.7.5** Containers must be used for shipment of unit's equipment for deployment only. Containers will be inspected upon return. All damages will be charged to the unit and repaired prior to the hand receipt being cleared.
- 10.8** ISO Container Turn In:
- 10.8.1** An inspection of the ISO Containers being turned in will be conducted. ISO Containers will be free of trash/debris (including documents taped on the inside and outside) and swept clean.
- 10.8.2** Loaded redeployment ISO Containers will be given 14 days to download equipment and request pick up from the Freight Office. If the unit fails to turn in the ISO Container by the suspense date, Chain of Command and the LRC will be notified of the situation.
- 10.9** Maintenance:
- 10.9.1** Fort Benning Contingency Stock containers will be repaired as required by the Installation Maintenance Branch and shall be accomplished in accordance with MIL-STD-3037.
- 10.9.2** Fort Benning Contingency Stock containers that are in possession of any Unit will not be considered for repairs if being used for storage.
- 10.9.3** Unit owned containers can be repaired using the unit line of accounting (LOA) and opening a work order through the Installation Maintenance Branch.
- 10.10** Container Tracking:
- 10.10.1** The Freight Office will forward a report to the Army Intermodal Distribution Platform Management Office (AIDPMO) after receiving or shipping any containers from the Container Yard.
- 10.10.2** The Freight Office will update the container log through the Joint Container Management System (JCM) to include each issue/receipt of ISO Containers.
- Notes: It's recommended that all incoming commercial vehicles with containers are directed to Freight Office, bldg. 9058 from the commercial vehicle inspect point.*

10.11 MOVEMENT OF EQUIPMENT BY LINE HAUL TRUCK

10.11.1 Submit request via email to freight supervisor using DD Form 1149. Request must be received no later than 5 days prior to the required pick-up date.

10.11.2 Freight services require a 48-hour notice of any cancellations. If 48 hours' notice is not received, the customer will be responsible for applicable Vehicle Furnished Not Used (VFN) charges.

10.11.3 Follow up on questions concerning the status of the line haul shipment: Call the Freight Office, Bldg. 9058, or call (706) 545-5236 / 6527. Have Unit, pickup date and destination information available and ready.

10.11.4 Requests should include the following:

- TAC Code and accompanying Funds Verification Form
- Transportation Control Number (TCN)
- DODAAC
- Model with total quantity of each
- Serial/bumper numbers (if applicable)
- Description, dimensions, weight
- Desired pick up date
- Required delivery date.
- Pickup and delivery addresses
- POCs with telephone numbers
- Signature in block 10 of DD Form 1149
- Milvans, ISU90s and Quadcons: Submit packing lists 10 working days prior to scheduled pick-up.
- Sensitive Items: Include NSN, nomenclature category, type, (i.e., commo equipment, night vision equipment and weapons), number, make, model and serial numbers.
- Hazardous Materials: Submit a completed DD Form 2890 for all hazardous materials, (i.e., lithium batteries, POL, and fire extinguishers), including the SD and applicable Emergency Response Guide (ERG) page.

10.12 UNIT MOVES OR DEPLOYMENT BY RAIL: Call to Submit request Rail section at (706) 544-6429. Request must be received NLT 60 days prior to required pick up date.

10.12.1 Requests should include the following: TAC code and accompanying Funds Verification Form, Transportation Control Number (TCN), DODAAC, model with total quantity of each, serial/bumper numbers (if applicable), description, dimensions, weight, desired pick up date, required delivery date, pick-up and delivery addresses, POC's and telephone numbers.

10.12.2 Milvans, ISU90's and Quadcons: Submit packing lists 10 working days prior to scheduled pick-up.

10.12.3 Sensitive Items: Include category, type, (i.e., commo equipment, night vision equipment and weapons), number, make and model and serial numbers.

10.12.4 Hazardous Materials: Hazardous Materials: Hazardous Materials submit a completed DD Form 2890 for (only for domestic shipping) all hazardous materials, (i.e., lithium batteries, POL, and fire extinguishers). For all hazardous materials, (i.e., lithium batteries, POL, and fire extinguishers), including the MSDS and applicable Emergency Response Guide (ERG) page.

10.12.5 Follow up on questions concerning the status of the line haul shipment: Call the Freight Office at (706) 545-5236 or (706) 545-6527. Have Unit, pickup date, and destination information available and ready.

10.13 SMALL PACKAGES SHIPMENT (UNDER 150 LBS): Submit the request for shipment using DD Form 1149 or memorandum to the Freight Office, Bldg. 9058, between the hours of 0800-1330 for same day pick-up. Any letters or packages received at 1330 will not be picked up until the following workday. The following guidelines apply:

- Request should include TAC code and accompanying Funds Verification Form, priority, description, weight, dimensions, required delivery date, origin/destination address (PO Box numbers and APO/FPO addresses are not acceptable), POC's and telephone numbers.
- Follow up on questions concerning tracking of the shipment: Call the Freight Office, Bldg. 9058, (706) 545-6527 or (706) 545-5236. Have the date the package was sent, shipping organization,

weight and destination address available. You will be provided the tracking number and carrier name:

- FedEx shipments: www.fedex.com
- UPS Shipments: www.ups.com/tracking

10.14 FORKLIFT SUPPORT

10.14.1 Submit the Transportation Movement Request Form to Freight Supervisor via email or call (706) 545-5236 to request an email address in order to submit written requests. Requests should include Unit, mission location, date, time, type of equipment to be lifted/downloaded and weight of each piece (if known), POC and telephone numbers.

10.15 CONTAINER HANDLER SUPPORT

10.15.1 Submit the Transportation Movement Request Form to Freight Supervisor via email or call (706) 545-5236 to request an email address in order to submit written requests. Requests should include Unit, mission location, date, time, type of equipment to be lifted/downloaded and weight of each piece (if known), POC and telephone numbers.

10.16 RAIL LOAD CLASSES

10.16.1 Submit written requests to the Freight Office, Bldg. 9058 in person or by fax, or call supervisor for an email address. Requests should include Unit, total number of soldiers to attend, requested dates, POC and telephone numbers.

10.17 CONTAINERS INSPECTIONS

10.17.1 Submit written request to the Freight Office, Bldg. 9058 in person or by fax, or call supervisor for an email address. Requests should include Unit, type of equipment, total amount of each type, date and mission name (if applicable).

10.18 PACKING AND CRATING RESPONSIBILITIES

10.18.1 The Packing and Crating warehouse (Bldg. 9058, 6881 Ivy Street) will process requests from 0800-1630hrs Monday-Friday, excluding weekends, national holidays, cases of severe inclement weather or any time the Post Commander closes the installation. Freight Movement operates from 0800-1630hrs Monday thru Friday. In the event of an emergency, units that need the Packing and Crating warehouse to operate outside of normal duty hours must contact the Freight Movement Office at (706) 545-5236/6527.

10.18.2 The Packing and Crating warehouse is responsible for packaging outbound freight for transport via small packages, LTL, Line Haul, or air freight in accordance with regulation; construction of special pallets, crates, containers and/or boxes for units supported by Fort Benning, GA.

10.18.3 Packing and Crating personnel will ensure that qualified personnel are made available to inspect and certify hazardous cargo for shipment, IAW TM 38-250 or other updated regulation if required.

10.18.4 Packing and Crating personnel will complete the DD Form 1387, military shipment label for each transaction.

10.18.5 PACKING AND CRATING PROCEDURES

- All outbound freight shipments should be presented to the Freight Section on a request for transportation form (DD Form 1149 or 1348 A-2), which clearly identifies the items and the equipment nomenclature.
- When a request is approved by the Freight Office (BLDG 9058), the materiel will be taken to the Packing and Crating warehouse (BLDG 9058) for preparation for shipment based on the following criteria:
 - Packages 150 lbs. or less and meeting the dimensional requirements will go as a small package shipment.
 - Packages exceeding 150 lbs., but less than 10,000 lbs., and exceeding small package dimensional requirements will go as an LTL shipment.

- Unit equipment, rolling stock in quantities, weight and dimensions meeting the requirements of a truckload will be offered for shipment utilizing the full capacity of a cargo transport vehicle (trailer, van, rail car).
- Requests for construction of crates, boxes pallets and/or containers will go through the Freight Supervisor (Bldg. 9058). Requests will include the dimensions, quantity, materiel type and project code where applicable. 7.12 POC is the Freight Supervisor at 706-545-5236.

11.0 CAMP FRANK D. MERRILL - 5TH RANGER TRNG BN

11.1 LOCATION:

Dahlonega, Georgia

Telephone 706-864-3327 ext. 5285 Fax 706-864-6616

11.2 HOURS OF OPERATION

11.2.1 The hours of operation are normally 0800-1630, Monday through Friday, excluding Federal holidays. However, these are flexible in support of the Program's Mission.

11.3 NON-TACTICAL VEHICLE MAINTENANCE

11.3.1 The Site Manager is responsible for the non-tactical vehicles assigned to the sub motor pool. The operators assigned to GSA vehicles are responsible for the cleanliness of the vehicle. Vehicles turned back into the TMP will be required to be cleaned (inside and outside) before being received. The vehicle wash rack is open twenty-four hours a day and cleaning supplies can be provided during normal duty hours. Operators are responsible for conducting before, during, and after PMCS on the vehicles. Assistance can be provided in conducting PMCS if there is no impact on other missions.

11.3.2 When faults or shortcomings are annotated, notify the Vectrus personnel for the appropriate reaction and maintenance scheduling.

11.4 DISPATCHING OF NON-TACTICAL VEHICLE

11.4.1 The Government is responsible for the approval for the assignment / reassignment of GSA vehicles in the Fort Benning, Georgia GSA vehicle fleet for Camp Merrill. The Government will determine which vehicles are assigned to Battalion and which vehicles is a part of the "U Drive It" pool available for general dispatch.

11.4.2 The 5th Ranger Training Battalion Commander is responsible for assigning dispatch request authority.

11.4.3 The approving authority is responsible for ensuring that any dispatches beyond a 100 radius of Camp Merrill (with the exceptions of the trips to Fort Benning, Georgia and Camp Rudder) receive approval from GSA officials.

11.4.4 Individuals who need to utilize a GSA vehicle for official business must fill out a vehicle request 48 hours in advance of the date the GSA Vehicle is scheduled. The requester must check with the TMP dispatcher to determine if a vehicle is available.

11.4.5 The requester will then take the request form to the approving authority. If the requestor and the alternative driver (if applicable) will be traveling out of the local area, the approving authority will ensure that prior to the vehicle request being approved that the driver(s) of the GSA vehicle receive a safety briefing.

11.4.6 When reporting to the TMP to dispatch a GSA vehicle, the individual must have in their possession a valid driver license and a current DDC card. If the individual is attempting to dispatch a GSA vehicle over 1 ton the operator must have in their possession a valid OF 346 that indicates that they are qualified to operate the equipment approved for dispatch.

11.4.7 The dispatcher will provide the customer / driver with the dispatch package with all required paperwork (DA Form 2404, GSA Accident Packet (SF91, DD518 and SF94) Vehicle Photo, and PMCS. Forms). If the GSA credit card is required, the operator will sign for the card.

11.4.8 The GSA vehicle operator is responsible for before, during and after Preventive Maintenance Checks (PMCS). Operators should record any deficiencies on DA Form 2404 and on the vehicle photo. Serious and deadline deficiencies should be reported to the dispatcher immediately. Operators while on dispatch are responsible for the security of the GSA vehicles (locked when not in use). Upon return of

the vehicle, the operator will return all items dispatched with the vehicle and provide the PMCS, DA Form 2404 and vehicle photo. Vehicles not on dispatch will be secured in the TMP at Camp Merrill.

11.5 COURIER SERVICE

11.5.1 Courier service will be provided for Camp Merrill to and from Fort Benning and will be provided up to three times a week unless otherwise directed.

11.5.2 The courier shall transport personnel, cargo, medical supplies unserviceable equipment, necessary correspondence, and any other materials in the most efficient means possible in support of the 5th Ranger Training Battalion.

11.5.3 Each scheduled trip will accommodate the requirements of the Battalion Commander and Site Manager and thus will be flexible.

11.6 FUEL ISSUE

11.6.1 MOGAS and diesel fuels will be dispensed from the fuel point located at the south end of the Motor Pool within the Motor Pool gates. These fuels are only for tactical vehicles, GSA vehicles and 5th Ranger Training Battalion equipment and GFE equipment that require fuel. The fuel point is controlled by the VS2 GSA dispatcher.

11.6.2 Government Fuel Key and/or GSA fuel credit card are required to receive fuel. In the event that one is not provided, please see the Site Supervisor located in the VS2 Dispatch office for guidance and assistance.

11.6.3 Aviation fuel (JET-A) is stored in two (2) 3000-gallon fuel trucks parked in portable secondary containment areas within the Motor Pool gates. The JET-A is dispensed to flight equipment staged here at Camp Frank D. Merrill in support of Ranger training. JET-A will be dispensed to flight equipment not supporting Ranger training only with proper notification and approval.

11.6.4 The Vectrus fuel point is located within the Motor Pool gates at Building 14 on the south end of the motor pool. Any fuel spills or leaks that reach the ground can be captured with a spill kit located next to the fuel dispensers. All Spills are reported by the HAZMAT Officer to proper authorities.

11.6.5 The aviation fuel trucks located within the Motor Pool gates are kept in 2 -14x40 portable secondary containment units and also have on board spill kits that can be used to capture leaks and spills that occur wherever the fuel trucks might be.

11.7 POC is the Camp Merrill Transportation Supervisor at 706-864-3327 ext5285.

12.0 **CAMP RUDDER**

12.1 LOCATION:

Eglin Air Force Base, Florida
Telephone 850-882-1293/1084, Fax 850-882-1214

12.2 HOURS OF OPERATION: The hours of operation are normally 0700-1530, Monday through Friday, excluding Federal holidays. However, these are flexible in support of the Program's Mission.

12.3 NON-TACTICAL VEHICLE MAINTENANCE

12.3.1 The site manager is responsible for the non-tactical vehicles assigned to the sub- motor pool.

12.3.2 Vehicle operators will provide DA Form 2404 and submit the form to the dispatcher. Vehicles must be cleaned, and all fluids must be at their maximum. The dispatcher will review the DA Form 2404 and submit the form to Fort Benning, Georgia TMP. The TMP will review for any deficiencies, ending mileage, approved vendor to be selected to provide repairs and the start date of those repairs for submission into TRAMS. If the non-tactical vehicle was supplied by ASC, maintenance services and record keeping will be provided by the contractor.

12.3.3 Dispatcher will coordinate with the Site Manager for vehicle transport to/from vendors; will provide keys, copy of DA Form 2404, credit card and instructions if necessary for the vendor. If wrecker/tow service is needed, an authorized vendor shall be selected to tow vehicle from TMP.

12.3.4 Vehicle operators will ensure that a fuel receipt along with the license plate number written at the top of the receipt will be turned into dispatcher along with the credit card.

12.3.5 Credit cards for fuel will not be signed out for more than 2 hours unless a prior arrangement has been made.

12.3.6 When notified by the vendor that the vehicle repairs are complete, the dispatcher will again coordinate with the Site Manager for support of vehicle pick-up. The dispatcher upon return of the vehicle will forward the original DA Form 2404 with the stop date of the completion of maintenance along with the original vendor invoice for submission and re-dispatch into TRAMS.

12.4 DISPATCHING OF NON-TACTICAL VEHICLES:

12.4.1 The Government is responsible for the approval for the assignment/reassignment of GSA vehicles in the FBGA GSA vehicle fleet for Camp Rudder. The Government will determine which vehicles are assigned to BN and which vehicles are part of the "U- Drive-It" pool available for general dispatch.

12.4.2 The 6th Army Ranger TRNG BN Commander is responsible for assigning dispatch request authority.

12.4.3 The approving authority is responsible for ensuring that any dispatches beyond a 100-mile radius of Camp Rudder (with the exceptions of trips to Fort Benning, Georgia, and Camp Merrill) receive approval from GSA officials.

12.4.4 Individuals who need to utilize a GSA vehicle for official business must fill out a vehicle request and have it approved. The requestor must check with the TMP dispatcher to determine if a vehicle is available.

12.4.5 The requestor will then take the form to the approving authority. If the requestor and the alternative driver (if applicable) will be traveling out of the local area, the approving authority will ensure that prior to the vehicle request being approved that the driver(s) of the GSA vehicle receive a safety briefing. The completed request will then be forwarded to the TMP dispatcher with a 24-hour lead time.

12.4.6 When reporting to the TMP to dispatch a GSA vehicle, the individual must have in their possession a valid driver's license and a current DDC card. If the individual is attempting to dispatch a GSA vehicle over 1 (one) ton, the operator must have in their possession a valid OF 346 that indicates that they are qualified to operate the equipment approved for dispatch.

12.4.7 The dispatcher will provide the customer/driver with a dispatch package with all required contents (DA Form 2404, SF Form 91, DD 518, and all required GSA vehicle material). If a GSA credit card is required, the operator will sign in and out for the card.

12.4.8 The GSA vehicle operator is responsible for before, during and after PMCS. Operators should record any deficiencies on DA Form 2404. Serious or deadline deficiencies should be reported to the dispatcher immediately. Operators while on dispatch are responsible for the security of the GSA vehicles (locked when not in use). Upon return of the vehicle, the operator will return all items dispatched with the vehicle and provide the ending mileage. Vehicles not on dispatch will be secured in the TMP at Camp Rudder.

12.5 PASSENGER AND CARGO SERVICES

12.5.1 The contractor shall provide vehicle operators for commitments and approved requests as required to support Remote Camp activities, soldiers training transport requirements and other special activities and requirements.

12.5.2 The contractor shall also provide vehicle and driver support other than normal duty hours and on weekends and holidays for approved support.

12.5.3 The types of vehicles and qualified drivers to supply these services shall be trucks, buses, and the associated equipment (trailers both commercial and tactical) with the licensee holding a commercial driver's license.

12.5.4 Cargo services shall also be provided using available equipment assigned to the TMP to include the loading and unloading of cargo using a forklift.

12.6 AIRCRAFT REFUELING

12.6.1 The contractor shall provide fuel delivery services at the discretion of the 6th Army Ranger Training Battalion.

12.6.2 The primary refueling duties are to ensure that MEDEVAC aircraft in support of Program of Instruction are fueled in a timely manner during real-time medical emergencies and training missions.

12.6.3 The secondary refueling duties incl. the refueling of TRNG air assault aircraft in support of TRNG missions.

12.6.4 Other requirements shall include accountability, inventory, product measurement and testing and AVFUEL card management.

12.7 COURIER SERVICE

12.7.1 Courier service will be provided for Camp Rudder to and from Fort Benning, Georgia.

12.7.2 This service will operate up to two times a week.

12.7.3 The courier shall transport personnel, cargo, medical supplies, unserviceable equipment, necessary correspondence, and any other materials in the most efficient means possible.

12.7.4 Each scheduled trip will accommodate the requirements of the Battalion Commander and the Site Manager and thus will be flexible.

12.8 POC is the Camp Rudder Transportation Supervisor at 850-882-1293.

13.0 **ARRIVAL/DEPARTURE AIRFIELD CONTROL GROUP (A/DACG)**

13.1 LOCATION:

Building 2411, 6007 Indianhead Road

Telephone 706-545-7018, Fax 706-545-9826

13.2 Hours of Operation: As required per Mission RESPONSIBILITIES OF A/DACG Validate all load plans, cargo, and passenger manifests, as complete and accurate.

13.3 EQUIPMENT PROCESSING PROCEDURES

13.3.1 24 hours prior to departure, the AMO and/or UAO will be on hand at A/DACG one hour prior to arrival of first chalk. A/DACG personnel will meet arriving equipment and place in chalk order in the Alert Holding Area. If time allows, a pre-Joint Inspection using an A/DACG Airlift Inspection Checklist will be conducted in the Alert Holding Area.

13.3.2 Once the pre-inspection is completed, the equipment will be weighed. Vehicles with axles are marked with a front axle weight, intermediate axle weight (if applicable) and a rear axle weight. Utilizing a weight and distance formula; a center of balance is determined and marked on each vehicle. In addition, all dimensional data (Height, Width, and Length) will be verified. An equipment weight log will be kept, and a copy passed to the AMO/UAO for preparation of the actual load plans. A pallet card will be filled out and affixed to all pallets and shipping containers.

13.3.3 Rolling Stock will be moved to the Call Forward Area after marking. When the JI is completed, all equipment is staged in the Call Forward Area, the Load Plan and SDDG's are to be completed. It will remain there until called forward by the Air Force for aircraft loading. Equipment cannot be tampered with once placed in the Call Forward Area. Drivers must remain with their vehicles or in designated area until the vehicles are loaded on the aircraft.

13.3.4 Any cargo not air movement ready, due to major deficiencies will be placed in the Frustrated Cargo Area, located in the forward portion Multi-Purpose (Pallet Yard), for correction of deficiencies.

13.3.5 A/DACG will maintain constant coordination with the LRC to ensure that the most current information concerning aircraft availability, parking spots, and passenger load times is available to the Deployment/Redeployment Commander.

13.4 PERSONNEL PROCESSING PROCEDURES

13.4.1 Deployment/Redeployment units will proceed under direction of their commander to the Air Passenger Terminal, normally three hours before aircraft load time, and will enter only upon direction of the A/DACG.

13.4.2 The Deployment/Redeployment Commander or their designated representative will report to the A/DACG five hours prior to departure time for Contingency/SAAM Airland missions.

13.4.3 One hour prior to departure the A/DACG Supervisor will receive a final signed copy of the manifest.

13.4.4 When the aircraft is ready for baggage loading, the A/DACG Coordinator will send escorts to the designated area to pick up aircraft loading detail. The A/DACG support will escort PAX to the aircraft.

13.5 CIVILIAN AIRCRAFT PROCEDURES

13.5.1 Passenger buses and baggage trucks will be weighed emptied at the Arrival Departure Terminal scales located at bldg. 2448 as scheduled by A/DACG. Passenger buses loaded with deploying units along with loaded baggage trucks will return to scales located at bldg. 2448 for gross weight as scheduled with deployment timeline.

13.5.2 The only authorized carryon baggage is one individual small arms weapon (crew serve weapons will be stowed beneath aircraft) and one small carry-on bag that is no larger than 45 linear inches (L + W + H), (22 + 9 + 14); all hand-carried items must fit under the aircraft seat or in overhead compartment, if items do not fit, they will be loaded into the aircraft baggage compartment. For a current list of prohibited items aboard civilian aircraft, visit the Transportation Security Administration website at [HTTP://WWW.TSA.GOV/TRAVELERS/AIRTRAVEL/PROHIBITED/PERMITTED-PROHIBITED-ITEMS.SHTM](http://WWW.TSA.GOV/TRAVELERS/AIRTRAVEL/PROHIBITED/PERMITTED-PROHIBITED-ITEMS.SHTM)

13.6 463L PALLET AND NET PROCEDURES

13.6.1 463L Pallets and Nets will be inspected and stored according to appropriate Technical Order before being issued to a customer and after turn-in from customer.

13.6.2 A/DACG personnel will prepare damaged 463L Pallets/Nets for turn-in and coordinate with Government Representative for specific procedures.

13.7 POC is the A/DACG Supervisor at 706-545-7018.

13.8 Appendix A

13.8.1 Installation Transportation Office (ITO) Container Management Program

13.8.2 The purpose of this appendix is to establish procedures and responsibilities for requesting, receiving, utilizing, shipping, and turning in government-owned and leased containers from the Fort Benning, GA, utilizing the Installation Freight Office as the point of origin.

14.0 **CUSTOMER SATISFACTION**

All personnel will work diligently to ensure customers are processed well within the time frame established by all governing regulations. Customer satisfaction is measured through the Army's online ICE system. http://ice.disa.mil/index.cfm?fa=site&site_id=256.

15.0 **PROCESS IMPROVEMENT**

Suggestions for improving this process are encouraged from all personnel who participate in it. Any suggestions for improvement should be forward to the FBGA LRC TRANS DIV Chief at 706-545-4788.

MEMORANDUM FOR: Army Intermodal Distribution Platform Management Office

SUBJECT: Container Control Officer Appointment

1. Effective 1 October 2023, the individuals listed below are appointed Container Control Officers (CCOs) for Fort Benning, GA Logistics Readiness Center (LRC)

NAME	POSITION	CCO	USER ID
Doe, John	Freight Specialist	Primary	JCM user id
Doe, Jane	Freight Manager	Alternate	JCM user id

2. Authority: DOD 4500.9-R, Part VI, Chapter 601, Page VI-601-3, Para 2i. Page I- 601-8, Para 11a.

3. Purpose: To provide property control, usage reporting, and maintenance of all Government owned and controlled intermodal containers and equipment (ANSI/ISO containers, flat racks, Container In/Out Platforms (CROPs) and Internal Airlift/helicopter Slingable Container Units (ISUs).

4. Period: Until officially relieved or released from this appointment.

5. This memorandum supersedes all previous Container Control Office appointments and amendments for DoDAAC W33APT.

6. Point of contact for this action is _____ at 706-545-4788 or xxxxxxxx.xxxxxxxx.civ@army.mil.

FOR THE COMMANDER: